| No. | **Identified Stakeholder Group** | **Detailed description of Identified Stakeholder Group** | **Population** | **Contact** | **Relevant Issues** | **Proposed communication Tools** | **Status Q2/2014** |
| --- | --- | --- | --- | --- | --- | --- | --- |
| 1 | Project Affected Persons (PAPs) | Persons and households, businesses along the route of the new pipeline | 30 people | **Citizens Service**  **Centre**  Municipality of  Capljina  Trg KraljaT omislava  Čapljina  Hercegovačko neretvanska,  88300 Bosna i Hercegovina  E-mail: info@capljina.ba  Tel: 036/805-052, 036/805-681 | Providing timely information on  construction and  expropriation  activities | * Disclosure through the Municipality website (www.capljina.ba) * Delivering information by post * Delivering relevant documentation to local communities on whose territory expropriation is carried out * Public meetings * Individual meetings on an as needed basis | • On web site of Municipality of Čapljina(www.capljina.ba), the following informations were published:  -<http://www.capljina.ba/index.php/arhiva-2012/1-ebrd-s-5-milijuna-eura-financira-projekt-vodoopskrbe-u-capljini>  -<http://www.capljina.ba/index.php/arhiva-2012/128-potpisan-ugovor-za-radove-na-nastavku-izgradnje-vodoopskrbnog-sustava>  -<http://www.capljina.ba/index.php/arhiva-2012/128-potpisan-ugovor-za-radove-na-nastavku-izgradnje-vodoopskrbnog-sustava>  -<http://www.capljina.ba/index.php/arhiva-2012/1-ebrd-s-5-milijuna-eura-financira-projekt-vodoopskrbe-u-capljini>  • Expropriation document was formally adopted by Municipality council on April 22, 2014. Document can be found here:  <https://www.dropbox.com/s/m3l99ver42kdg7q/Odluka%20o%20nastavku%20procesa%20projekta%20vodoopskrbe%20.pdf>  • Example of record from introductory  meetings with the Project Affected People  in a process of expropriation.- attached to previous Quarterly Report as Annex 1.0.,can be found here:  <https://www.dropbox.com/s/mzw16fiau6botr8/19.1.%20Record%20from%20meetings%20Project%20Affected%20People.pdf>  • Possibility of public meetings is to be  published via media and municipality |
| 2 | Local residents and businesses in the project  area  Users of new water supply | Population affected by construction and by access restrictions, including the people living alongside the transportation routes;  Population who will benefit through the water supply. | ca. 1800  households |  | Providing timely  information to  the public on  construction  activities: | * Disclosure through the Municipality website * Local daily newspapers: HercVjesnik * Local media: Radio postajaCapljina * Posters in the LCOs * Public meetings * Individual meetings on an as needed basis | • Construction activities have started in June 2014.  • On the web site of the Municipality of  Čapljina (www.capljina.ba), the following  information was published:  <http://www.capljina.ba/index.php/arhiva-2012/1-ebrd-s-5-milijuna-eura-financira-projekt-vodoopskrbe-u-capljini>  -<http://www.capljina.ba/index.php/arhiva-2012/128-potpisan-ugovor-za-radove-na-nastavku-izgradnje-vodoopskrbnog-sustava>  -<http://www.capljina.ba/index.php/arhiva-2012/128-potpisan-ugovor-za-radove-na-nastavku-izgradnje-vodoopskrbnog-sustava>  -<http://www.capljina.ba/index.php/arhiva-2012/1-ebrd-s-5-milijuna-eura-financira-projekt-vodoopskrbe-u-capljini>  •List of media and journalists is being  Prepared , expected deadline end of October 2014.  • Posters are being prepared, expected deadline end of October 2014.  • Possibility of public meetings is to be  published via media and municipality |
| 3 | Affected vulnerable groups | Elderly and ill persons; Persons with special needs; Households with very low or no income; Single parent-headed  households; Ethnic minorities; Refugees | Unknown |  | Providing timely  information on  expropriation  activities: | * Disclosure through the Municipality website * Delivering information by post * Delivering relevant documentation to local community offices * Proactively providing information and assistance in understanding the delivered information and submitted documentation * Individual meetings as needed | •On the web site of the Municipality of  Čapljina (www.capljina.ba), the following  information was published-<http://www.capljina.ba/index.php/arhiva-2012/1-ebrd-s-5-milijuna-eura-financira-projekt-vodoopskrbe-u-capljini>  -<http://www.capljina.ba/index.php/arhiva-2012/128-potpisan-ugovor-za-radove-na-nastavku-izgradnje-vodoopskrbnog-sustava>  -<http://www.capljina.ba/index.php/arhiva-2012/128-potpisan-ugovor-za-radove-na-nastavku-izgradnje-vodoopskrbnog-sustava>  -<http://www.capljina.ba/index.php/arhiva-2012/1-ebrd-s-5-milijuna-eura-financira-projekt-vodoopskrbe-u-capljini>  • Expropriation document was formally adopted by Municipality council on April 22, 2014. Document can be found here:  <https://www.dropbox.com/s/mzw16fiau6botr8/19.1.%20Record%20from%20meetings%20Project%20Affected%20People.pdf>  • Example of record from introductory meetings with the Project Affected People in a process of expropriation attached to previous Quarterly Report as Annex 1.0.,can be found here:  <https://www.dropbox.com/s/mzw16fiau6botr8/19.1.%20Record%20from%20meetings%20Project%20Affected%20People.pdf>    • Possibility of public meetings is to be published via media and municipality |
| 4 | Government departments  involved in the  Project/Public  institutions | Federation of BiHHercegovina-Neretva  Canton, Municipality Capljina, Emergency response agencies | N/A | Annex F | Consultations  with relevant  government  departments  concerning  Project activities | * Regular contacts through internal communication channels * Meetings on an as needed basis | •List of of Government departments involved in the Project and relevant persons is being prepared, expected deadline December 2014 |
| 5 | Local Communities in the Project location | - BivoljeBrdo  - BobanovoSelo  - Domanovići  - Lokve  - Opličići  - Čapljina 1  - Čapljina 2  - Grabovine  - Prčavci  - Trebižat  - Zvirović | N/A |  | Providing timely  information on  planned  construction  works,  consultations  regarding the  prepared plans  and documentation,  grievance  management | * Regular contacts through internal communication channels * Public meetings | • Construction activities have started in June 2014  •On the web site of the Municipality of  Čapljina (www.capljina.ba), the followinginformation was published:  <http://www.capljina.ba/index.php/arhiva-2012/1-ebrd-s-5-milijuna-eura-financira-projekt-vodoopskrbe-u-capljini>  -<http://www.capljina.ba/index.php/arhiva-2012/128-potpisan-ugovor-za-radove-na-nastavku-izgradnje-vodoopskrbnog-sustava>  -<http://www.capljina.ba/index.php/arhiva-2012/128-potpisan-ugovor-za-radove-na-nastavku-izgradnje-vodoopskrbnog-sustava>  -<http://www.capljina.ba/index.php/arhiva-2012/1-ebrd-s-5-milijuna-eura-financira-projekt-vodoopskrbe-u-capljini>  •List of media and newspapers is being prepared, expected deadline end of October 2014.  •Possibility of public meetings is to be published via media and municipality |
| 6 | Interested NGOs  on national and  local level | Annex A |  | Annex A | Providing timely  information,  communication  and consultation,  grievance  management: | * Disclosure through the Municipality website * Local daily newspapers: HercVjesnik * Local media: Radio postajaCapljina * Posters at the LCOs * Public meetings | • On web site of Municipality of Čapljina (www.capljina.ba), the following information were published:  <http://www.capljina.ba/index.php/arhiva-2012/1-ebrd-s-5-milijuna-eura-financira-projekt-vodoopskrbe-u-capljini>  <http://www.capljina.ba/index.php/arhiva-2012/128-potpisan-ugovor-za-radove-na-nastavku-izgradnje-vodoopskrbnog-sustava>  <http://www.capljina.ba/index.php/arhiva-2012/128-potpisan-ugovor-za-radove-na-nastavku-izgradnje-vodoopskrbnog-sustava>  <http://www.capljina.ba/index.php/arhiva-2012/1-ebrd-s-5-milijuna-eura-financira-projekt-vodoopskrbe-u-capljini>  • List of relevant NGOs representatives is  being prepared, expected deadline end of December 2014  • List of media and journalists is being  prepared, expected deadline end of October  2014  • Posters are being prepared, expected  deadline the end of October 2014.  • Possibility of public meetings is to be  published via media and municipality |
| 7 | Employees and  workers | - Companyemployees  - Municipality Capljinaemployees  - Construction workers and temporary workers  - Contractors Companies contracted to  monitor and supervise the works |  |  | Grievance  procedure, code  of conduct and  work safety and  health  regulations,  environmental  protection  requirements | * Company workers: Internal bulletin board in the Company building, * grievance procedure for the employees * Contractors: Information on contracts, bulletin board, training | • On the web site of the JKP Čapljina (<http://www.komunalno-cp.info/index.php/projekt-vodoopskrbe-capljina>) the following information was published:  - Environmental and Social Action Plan  - Stakeholder Engagement Plan   * Procedure for internal grievance management- in progress, draft will be prepared until December 2014 |